



July 15, 2020

To: Harmony Living staff, residents and families

Re: Update to Social Visit Policy

We are happy to report that **effective immediately**, each resident will be permitted social visits granted that the following guidelines are met:

- Each resident is permitted a single designated visitor
- Visits will be scheduled in advance
- Visiting hours will be restricted between 10 am – 5 pm
- Prior to each visit, visitors will be screened for symptoms of illness, including COVID-19 according to the BCCDC guidelines
- Visitors who fail COVID-19 screening will not be permitted to visit
- Visitors will be expected to provide their own mask for the visit
- Visitors are asked to present to '964 Laurier Avenue' building
- Upon entry, visitors are to wear their mask and sanitize their hands
- Visitors will be asked to time stamp their visit by signing in and out
- During the visit, visitors are to observe safe physical distancing
- Any care packages/flowers brought to the facility must be given to staff to wipe down prior to delivery to the resident

As a reminder, these visitation guidelines are in place to balance the risk of disease transmission while promoting resident centred care. In the case of an active COVID-19 outbreak, social visits will unfortunately cease. We value and understand the importance of these visits and appreciate everyone's support in helping to keep everyone safe.

Thank you,

Harmony Living Team